

Appendix 3(ii)

Trafford LD Partnership Board Summary Response to Winterbourne View Review

- Total numbers on complete list vary across localities – Trafford should include as part of this work all people presenting with severe challenging behaviours and/or placed out of area
- Numbers also vary regarding children's services actions – so need to agree a joint action plan with CYPS
- Remaining issues regarding the quality of local services
- Not all out-of-area placements are bad or wrong – this needs assessing and flexibility of options based on real personal choices
- Pressures for families increasing – so need practical support especially respite / day options for people with complex needs and targeted at older carers
- Need to build up confidence regarding accessing pragmatic solutions such as the Shawe road planned/crisis support services
- Advanced proactive reviews and checking to be prioritised – especially for vulnerable people in family homes as well as care/supported homes
- CQC inspections better checks now re issues and links with families – To sustain
- Honesty needed regarding safeguarding concerns
- Family involvement - not same as family control as sometimes conflict of interest with individual service users
- Some honesty regarding fact that some families can be part of the problem as well as the solution
- Honesty and practical help needed regarding good recruitment and training proposes
- LD provider frameworks – focus on culture that needs to be sustained by good role modelling not just paper specifications
- Trafford very good regarding sharing info eg complaints, CQC reviews, family feedback - so more eyes together with triangulating feedback
- This can be strengthened with commissioners increasing unannounced visits
- Some recent weak links identified by CQC - with respect to adequate district nurses teams feedback – needs review
- Referrals need to be managed and any grumbings better managed/responded to
- Issues regarding personal budgets / personalisation and possible unintended negative consequences
- Need specialist skilled non-ordinary services sometimes (eg nursing homes)
- Supporting staff essential as it is a hard job that difficult to keep going long-term
- Need technical competence and training (including IABA, MVA, autism, MH, physical health, etc) regarding better and more timely responses to CB by CLDT - to be reviewed with CWP
- Lots more values training +++ led by service users and families/carers – building on PCP - Training Team Consortium approaches
- Recognition of better more informed recent revised reports from CQC - a lot better re dignity and compassion including easy read options
- Better focus on good things that need to be strengthened/sustained ed as well as problems that need addressing
- Commissioners to pull together the action plans together and report back/review with the LD Partnership Board in June 2013